

<b>REPORT REFERENCE NO.</b>	<b>CSC/24/4</b>												
<b>MEETING</b>	<b>COMMUNITY SAFETY COMMITTEE</b>												
<b>DATE OF MEETING</b>	<b>26 APRIL 2024</b>												
<b>SUBJECT OF REPORT</b>	<b>STRATEGIC PRIORITY 1 AND 2 PERFORMANCE MEASURES: QUARTER 4 – 2023-24</b>												
<b>LEAD OFFICER</b>	<b>ASSISTANT CHIEF FIRE OFFICER – SERVICE DELIVERY</b>												
<b>RECOMMENDATIONS</b>	<p>(a). <i>That the Committee requests reports on areas of performance in relation to agreed strategic objectives; and</i></p> <p>(b). <i>That, subject to (a) above, the report be noted</i></p>												
<b>EXECUTIVE SUMMARY</b>	<p>Appendix A of this report presents the Quarter 4 of 2023-24 Key Performance Indicator (KPI) report for Strategic Priorities 1 and 2.</p> <p>Unless otherwise stated, the performance status of our KPIs is based on the following criteria:</p> <p><b><u>Succeeding</u></b>: the KPI is achieving its target.</p> <p><b><u>Near target</u></b>: the KPI is less than 10% away from achieving its target.</p> <p><b><u>Needs improvement</u></b>: the KPI is at least 10% away from achieving its target.</p> <p><b>Performance overview: top level</b></p> <p>Table 1: performance status overview 2023/24 - Quarter 4</p> <table border="1"> <thead> <tr> <th></th> <th>Succeeding</th> <th>Near target</th> <th>Needs improvement</th> </tr> </thead> <tbody> <tr> <td>Priority 1</td> <td>13 (+3)</td> <td>4 (-1)</td> <td>2 (-2)</td> </tr> <tr> <td>Priority 2</td> <td>6 (-)</td> <td>8 (+1)</td> <td>0 (-1)</td> </tr> </tbody> </table> <p>The KPIs with a status of “needs improvement” are:</p> <ul style="list-style-type: none"> <li>• KPI 1.2.4.1 Fire safety checks completed</li> <li>• KPI 1.2.5.4 Non-domestic false alarms due to apparatus</li> </ul> <p>All have been subject to review, with exception reports included as appropriate. Where required, action plans have been developed to bring performance back on track.</p>		Succeeding	Near target	Needs improvement	Priority 1	13 (+3)	4 (-1)	2 (-2)	Priority 2	6 (-)	8 (+1)	0 (-1)
	Succeeding	Near target	Needs improvement										
Priority 1	13 (+3)	4 (-1)	2 (-2)										
Priority 2	6 (-)	8 (+1)	0 (-1)										
<b>RESOURCE IMPLICATIONS</b>	Existing budget and staffing is sufficient to deliver the required improvements												

<b>EQUALITY RISKS AND BENEFITS ANALYSIS</b>	N/A
<b>APPENDICES</b>	A. Community Safety Committee 2023-24 quarter four performance report
<b>BACKGROUND PAPERS</b>	DSFRA/21/9 Strategic Policy Objectives 2021-22